

RACHEL CHEN PRODUCT DESIGNER & ENGINEER		rachelchen.tech linkedin.com/in/rachel-jiayi-chen rachelc0715@gmail.com
EXPERIENCE	Independent Practice Designer & Design Engineer Sept 2025 - Present	Working with clients like Microsoft, Amazon Alexa, and Luma for exploratory design and design engineering projects.
	Notion Product Design Intern Incoming Summer 2026	Joining Notion to work on new AI products.
	Bloomberg Software Engineering Intern June 2025 - August 2025	Redesigned and rebuilt internal terminal systems by applying deep domain knowledge and user research, optimizing core workflows for 70,000+ employees.
	1Password Product Design Intern Jan 2025 - April 2025	Shipped native macOS features for Login and Passkey AutoFill, onboarding flows in alignment with B2B growth strategy, and new issue-reporting systems for internal dogfooding initiatives.
	Royal Bank of Canada Software Engineering Intern May 2024 - Aug 2024	Built & deployed patent-pending AI tool projected to save \$2.15M annually for the global HR centre, reducing call times by 19.5% and eliminating 21% of calls. Drove product strategy and secured executive buy-in from the Head of Global Functions Technology.
	Onova Product Design Intern Jan 2023 - May 2024	Shipped a B2B innovation management platform for Fortune 500s, generating \$40K in additional annual revenue, serving 7,000+ professional users. Led design for a novel AI-powered poker coach, from concept to launch within 4 months .
LEADERSHIP	Hack Western Design Lead May 2024 - Present	Leading design direction, strategy, and implementation for hacker experiences for 1400+ students across the world, working closely with engineers from ideation to production.
	Product Design Sprint Co-Chair Sept 2023 - May 2024	Grew Western's largest design competition by 157% , engaging 250+ participants and securing partnerships with Balsamiq, Accenture, and BMO.
EDUCATION	Ivey Business School, Western University	Honours in Computer Science & Business Administration Western National Scholarship (\$30,000) Top 250 Scholarship of Excellence (\$10,000)
SKILLS	Design & Prototyping Technical & Languages	Figma, Protopie, Adobe XD, Balsamiq, FigJam, Miro, Mural Python, C++, Java, JavaScript, React., HTML/CSS, SQL, Git, Jira
AWARDS	1st Place 1st Place 1st Place 2nd Place & Google Cloud Prize Best Eye-Tracking Device Best Health Hack Best Cohere Hack	UX Laurier Design-a-thon 2024 SheHacks+ 8 DataQuest 2024 Hack Western X Hack the North 2023 MetHacks 2023 UofTHacks X